

Volunteer Role Description

Title:	Social Wellbeing Volunteer
Main purpose &	To provide a friendly, supportive environment to people over the
overview of role	age of sixty-five , encouraging social contact, and physical activity
	to help reduce isolation in the community.
Responsibilities and	Mala da a a la effera a como de la formación de la como
activities	 Make tea and coffee, prepare light refreshments Assist with various activities: Chair exercises, Quizzes, Bingo, Games, Arts and Crafts, Group discussions on various topics Occasionally (with the coordinator), accompany clients on trips and events that are outside of the club To facilitate and encourage social interaction between group members, being sensitive to different cultures and beliefs
	To ensure that group members are involved in
	individual/group discussion and/or activities
	 To help in the setting up of rooms for activities, for example moving tables and chairs
	example moving tables and chairs
	 Interactive Club: Specific Skills As above and to be able to interpret when necessary (Somali, Urdu, Hindi or Punjabi) Need to have the ability to move tables/chairs
Qualities and	Training will be given for any physical exercise activities
experience required	 Experience of dealing with members of the public in a professional way Good interpersonal skills and be able to talk to a wide variety of people Empathy and an understanding of the issues that face
	older people
	Enthusiasm and reliability
A commitment to the role and time required	We would like all volunteers who join Age UK Hillingdon, Harrow & Brent to join with the intention of staying for at least twelve months • Attend an annual review meeting with your line manager.
	 Attend an armual review meeting with your line manager. Attend any relevant training for this role
	You will not undertake any form of employment (whether paid or unpaid) for any person (including Age UK HHB clients) that you have met as a result of carrying out your duties. Furthermore, you will refrain from contacting any person (including Age UK HHB clients) that you have met as a result of carrying out your duties, nor will you provide such persons with the means of contacting you directly outside the formal means within the service

Checks to be completed for role	DBS check required
What can you expect from volunteering at Age UK Hillingdon Still interested?	 Clearly defined voluntary role within the organisation Provide induction, information and training to enable you to carry out your role effectively Support your development within the role and your personal development by offering appropriate induction, training and feedback opportunities Provide you with the policies, procedures and standards of the organisation in relation to volunteers Provide an accessible complaints procedure Provide references where needed after 6 months volunteering Out of pocket expenses An H4ALL application form MUST be completed. We require two references. To obtain an application form: Visit www.h4all.org.uk and download or print an application form Or Email volunteerhub@h4all.org.uk to request an application form to be sent to you by email or post Send your fully completed application form by: Email to volunteerhub@h4all.org.uk Or Post to H4ALL, Volunteer Development Team, Key House, Yiewsley, UB7 9BQ

Age UK Hillingdon, Harrow and Brent is committed to safeguarding and promoting the welfare of all older people and children within the London Boroughs of Hillingdon, Harrow and Brent