

## Volunteer Role Description

<b>Post</b>	<b>Complementary Therapist</b>
<b>Department</b>	<b>Wellbeing Service</b>
<b>Location</b>	<b>Northwood</b>
<b>Responsible to</b>	<b>Complementary Therapy Lead</b>
<b>Accountable to</b>	<b>Operational Manager</b>
<p>Complementary therapies are an integral part of care we offer to patients with life limiting illnesses and to their carers. We are looking for qualified therapists who are able commit to a regular time, once a week, working on our inpatient ward, with our-patients or with carers.</p>	

### Time Commitment

- A minimum of four hours once a week
- Between the hours of
  - Mon – Fri (9.30am - 8pm) or
  - Sat – Sun (10am - 8pm)

### Task and Activities

- Deliver and adapt complementary therapies according to needs of the patient or carer.
- Liaise with other members of the multi-disciplinary team to ensure safe and consistent care.
- Keep an accurate record of therapy sessions in electronic and paper form.
- Set up and clear away therapy rooms and equipment where appropriate.
- Act in accordance with the relevant policies and procedures of Harlington Hospice.
- Maintain the privacy, dignity and confidentiality of the patient or carer at all times.

### Disclosure and Barring Service Certification

- Standard Disclosure required.

Harlington Hospice, Lansdowne House, St Peters Way, Harlington, Hayes, UB3 5AB

General: 020 8759 0453 | 24/7 Advice & Support: 020 3824 1268 | Fundraising: 020 8106 9222

[info@harlingtonhospice.org](mailto:info@harlingtonhospice.org) | [harlingtonhospice.org](http://harlingtonhospice.org)

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## Qualifications

- A minimum of Level 3 in at least one of the following therapies; massage, aromatherapy or reflexology, plus
  - a minimum of Level 3 in Anatomy & Physiology if it was not included with the therapy qualificationor Reiki to Level II, if in addition to one of the above therapies or if an anatomy and physiology component was included in the Reiki qualification.
- 2 years minimum post qualification practical experience. However, we may consider applicants who have 1 year post qualification experience, if they have a background in healthcare or have completed an appropriate post graduate oncology/palliative care qualification.
- Membership of an appropriate professional body is required. You will be covered by Harlington Hospice insurance to see patients at or on behalf of Harlington Hospice.

## Skills and Personal Qualities

- Be flexible, adaptable and willing to work on your own or as part of a team and in different settings.
- Be passionate about providing complementary therapies in a hospice environment.
- Be reliable and good at time-keeping.
- Be physically able to carry out allocated tasks.
- Be good at communicating with both patients and staff.
- Be able to be non-judgmental and accept people as individuals and respect their differences.
- Be computer literate.

## Training and Support

- Volunteer Induction Programme which includes Mandatory Training and should be completed before commencing the role.
- A combination of theory and practical training on adapting therapies for working in a hospice environment. This may mean travelling to the alternate site to which you will be based.
- A period of shadowing of and by a staff therapist to ensure you are comfortable and confident working in a hospice environment.
- Full training will be given on all appropriate computer software.

## Dress Code

- Currently, you may wear your own therapy tunic or scrubs can be provided by the hospice.

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## To apply for this role

Visit [www.h4all.org.uk](http://www.h4all.org.uk) and download or print an application form

OR Email [volunteerhub@h4all.org.uk](mailto:volunteerhub@h4all.org.uk) to request an application form to be sent to you by email or post.

OR Email your completed form to [volunteerhub@h4all.org.uk](mailto:volunteerhub@h4all.org.uk)

OR Post your completed form to H4ALL, Volunteer Development Team, Key House, Yiewsley, UB7 9BQ.

OR Call 07395 282825 to speak to a member of the volunteering team

JA/June 2023

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