Hillingdon Wellbeing Service

Wellbeing Support Advisor

Person specification

Education/qualifications		
	Essential criteria	**Desirable criteria**
1	No essential qualification required	A qualification or training in health or social care
Experience		
	Essential criteria	**Desirable criteria**
2	Paid or voluntary work supporting clients in a health or social care setting	Managing caseload of clients with complex health and social care needs
3	Working with a range of partners across health, statutory and Third Sector agencies	Support planning and one-to-one support of people with health and social care needs
Knowledge and understanding		
	Essential criteria	**Desirable criteria**
4	An understanding of social prescribing and the value of non-clinical services to support people with health and social care needs	Familiarity with working in multi-disciplinary teams in a holistic and person-centred way
5	An understanding of the needs of people with a long-term illness or disability and the impact this has on their health and wellbeing	An understanding of the emotional and mental health implications of living with long-term health conditions
6	An understanding of the factors that contribute to social isolation and loneliness in people and how	

	these might impact their health and wellbeing	
7	Knowledge and understanding of the principles of safeguarding vulnerable adults	Knowledge of the principles of managing risk in a health and social care context
8		Knowledge of the voluntary sector, services and facilities in the London Borough of Hillingdon
Skills and abilities		
	Essential criteria	**Desirable criteria**
9	Strong communication skills and ability to communicate with a wide range of stakeholders	Coaching and mentoring techniques and/or motivational interviewing
10	A strong team player but able to work alone and self-motivate as required	Familiarity with Charitylog and online shared working tools such as SharePoint
11	An ability to adopt an analytical and methodical approach to problem solving	Needs assessment of people with health and social care needs
12		Working as part of a ‘dispersed’ or ‘virtual’ team