

Volunteer Role Description

Community Engagement Volunteer

Location: Various locations throughout the borough of Hillingdon
Days/times: Weekly/ times to be agreed
Supervisor: Outreach & Volunteer Officer

Main purpose:

Community Engagement volunteers will support the Outreach & Volunteer Officer in raising the profile of Healthwatch Hillingdon. You will do this by informing groups and individuals about the work we carry out and listening to and gathering people's experiences of using health and social care services across Hillingdon.

Main tasks:

- Engaging with members of the public to gather their experiences of using health and social care services
- Accurately recording what they say about services
- Staffing information stall at community events
- Delivering information about Healthwatch Hillingdon to various audiences
- Maintaining confidentiality in accordance with our Confidentiality Policy

Skills and experience required:

- Presentation skills (desirable)
- Public speaking (desirable)
- Self-confidence
- Excellent written and verbal communication skills
- An interest in local health and services would be advantageous
- Ability to work alone or as part of a team (essential)
- Willingness to travel to locations across Hillingdon (essential)

What will you gain from this opportunity?

- Develop new and existing skills
- Meet new people and make new friends
- Reimbursement of reasonable out-of-pocket expenses
- Relevant training to enable you to carry out your role effectively

How to apply?

If you are interested in applying for this role please contact:

H4ALL, Volunteer Development Team

Website www.h4all.org.uk

Email volunteerhub@h4all.org.uk

Telephone 07395-282-825

Post Key House, 106 High Street, Yiewsley, UB7 9BQ

About Healthwatch Hillingdon

Healthwatch Hillingdon is an independent consumer champion for health and social care in Hillingdon. We are one of 152 community focused local Healthwatch. Together we form the Healthwatch network working closely to ensure the views and experiences of children, young people and adults are heard by those who run, plan, and regulate health and social care services.

By making sure the views and experiences of people who use services are considered, we can help make services better now and in the future.

Healthwatch Hillingdon actively seeks views from all sections of the community, especially from those who sometimes struggle to be heard. We also encourage health and social care providers, regulators, and planners to hear directly from people themselves.