



MyHealth Engagement Officer

H4All / MyHealth Team



MyHealth Hillingdon is an education and empowerment programme, offering patients and residents of Hillingdon long term condition workshops to help them manage their health and take back control. We also offer workshops for signposting around NHS services and first aid training for new parents.

The aim of MyHealth is to give patients that knowledge and confidence to feel like they have complete control of their health, to then reduce A&E admissions for long terms conditions, unnecessary GP appointments and misuse of NHS services.

We are looking for an enthusiastic and confident individual to support the MyHealth team in our winter roadshows around the Hillingdon borough, engaging with the public to help and promote the program as well as take down names of anyone interested in our workshops.

Main purpose of the role:

To help promote our service to the public and record any interest from the public.

Commitment required:

This role is due to start in October attending roadshows booked by the coordinator through October, November, December 2021 and January, February 2022.

We will have a full calendar of the days that you are needed in advance.

Benefits for you:

This is an exciting opportunity for someone to build their skills in public engagement and increase their knowledge in the health and charity sector.

Role responsibilities:

As a volunteer you will be assisting the MyHealth team in engaging with the public at our winter roadshows held across the borough in public areas such as libraries, supermarkets, shopping centres and churches.

	<p>During these roadshows we would like you to focus on the following elements:</p> <ul style="list-style-type: none"> ✓ Advertise MyHealth and its workshops ✓ Signpost to alternative NHS services e.g. pharmacy's ✓ Note down any interested names for the team to contact for booking onto our workshops
<u>Skills required:</u>	<ul style="list-style-type: none"> • Basic IT knowledge • Confident to engage with the public • GDPR Confidentiality • This role will include transportation of advertising material (banners and literature). A vehicle will be useful. Public transport can be used if you wish.
<u>Attributes required:</u>	<ul style="list-style-type: none"> • Flexible • Friendly • Confident • Reliable • Team player
<u>Training and support given:</u>	<p>Full training will be given to understand the programme and our processes.</p> <p>Training will involve:</p> <ul style="list-style-type: none"> • Induction to meet the team • Explanation of our administration processes • Sharing the winter roadshow plan for the coming months
<u>To apply for this role:</u>	<p>Email volunteerhub@H4ALL.org.uk</p> <p>Telephone the H4ALL volunteer hub on 07395-282-825</p>